Reset Form

IT: 489
11/05

ALABAMA DEPARTMENT OF REVENUE

Taxpayer Refund Information

A SEPARATE FORM MUST BE COMPLETED FOR EACH TAX YEAR – PLEASE TYPE OR PRINT

YOUR SOCIAL SECURITY NUMBER

SPOUSE'S SOCIAL SECURITY NUMBER

PLEASE TYPE OR PRINT

NAME AS SHOWN ON RETURN

CURRENT MAILING ADDRESS

DATE FILED

TAX YEAR 20

FORM ☐ 40 ☐ 40A ☐ E40 ☐ 40NR ☐ 41

REFUND AMOUNT $

ADDRESS ON RETURN

TELEPHONE NUMBER

Home: ( ) Work: ( )

☐ I did not receive a tax refund check.

☐ I received a tax refund check but, it was: ☐ lost ☐ stolen ☐ destroyed.

The signatures below should be written (not printed) exactly as they were on the return. (If this check was a refund on a joint return, the Alabama Department of Revenue will be unable to trace it unless signatures of ***both*** husband and wife are furnished.)

YOUR SIGNATURE DATE

SPOUSE'S SIGNATURE DATE

DESCRIPTION OF CHECK (For Office Use Only)

FILE NUMBER	WARRANT NUMBER	DATE ISSUED	DATE MAILED
CHARGED TO			DATE

Specific Information Concerning Your Refund Inquiry is Found Below

☐ 1. Your check was returned as undeliverable by the Post Office. It will be remailed to your new address within three weeks.

☐ 2. Your refund has been applied to next year's estimated tax liability as you requested in your return. You should claim credit for this overpayment when you file your next year's return.

☐ 3. We have no record of your return at this time under the name or Social Security Number provided. If the Social Security Number or name shown above is incorrect, please call or write again with the correct information. However, if the information above is correct, please file another tax form including copies of your withholding forms. Also sign as indicated in the signature box above and staple it to the front of the return. If you need additional forms or schedules, please call (334) 242-9681 (not toll free).

☐ 4. Your refund has been delayed because of unpaid taxes for a prior year. If you are still due a refund after the prior year's tax liability has been paid, your refund will be mailed to you within eight to 12 weeks.

☐ 5. You failed to enter your social security number(s) on your return. We have entered this information and it will take approximately eight weeks for you to receive your refund.

☐ 6. We have not completed processing all returns received by the Department. If you do not receive your refund within the next six weeks, please call again.

☐ 7. Your return has been forwarded to one of our Taxpayer Service Centers for verification of certain items. We are contacting our Taxpayer Service Center and asking them to contact you within the next six weeks.

☐ 8. Your refund has been delayed because you filed more than one return. It will take eight to 12 weeks to associate these returns and complete the processing.

(Continued on Reverse Side)

☐ 9. Your return is being processed. Some problems have been encountered but should be resolved within the next six to eight weeks. If additional data is needed, you will be contacted.

☐ 10. Our research indicates that your refund will be released in the next three to four weeks. If you do not receive your refund by that time, please call again.

☐ 11. Your return was missing information needed to complete processing. Either the address was missing or incomplete, the form was not signed, or the withholding statements were not attached. We are in the process of requesting this information and you should receive a letter within the next 30 days. Once the Department receives this information, it will take 12 weeks for processing.

☐ 12. Your refund has been transferred to the Human Resources Department to be applied to delinquent child support. If you have any questions contact the Human Resources Department at (334) 242-9300 concerning this matter.

☐ 13. Your refund has been transferred to the Human Resources Department due to an overissuance of benefits under a public assistance program. If you have any questions contact the Human Resources Department at (334) 242-9300 concerning this matter.

☐ 14. Your refund has been transferred to the Alabama Commission on Higher Education to be applied to a delinquent student loan. If you have any questions contact the Alabama Commission on Higher Education at (334) 269-2700, ext. 625 concerning this matter.

☐ 15. Your refund has been transferred to the Alabama Medicaid Agency due to failure to repay debt to the Alabama Medicaid Agency. If you have any questions contact the Alabama Medicaid Agency, Tax Intercept Unit at 1-800-362-1504.

☐ 16. Your refund has been transferred to the Administrative Office of Courts due to failure to pay court fines/fees. If you have any questions concerning this matter, contact the Administrative Office of Courts at (334) 954-5000.

☐ 17. Other: _____

_____

_____

_____

_____

_____

_____

_____

_____

_____

_____

If you have received your refund in the meantime, please disregard this form.
This form and any correspondence regarding it should be mailed to:

Alabama Department of Revenue
Individual and Corporate Tax Division
P. O. Box 327410
Montgomery, AL 36132-7410